

Important Information

Online Options

The following is a partial list of services that are available online at www.alumo.ca

- Chat with a live operator
- Purchase coverage for your spouse and/or dependent(s) before the deadline date
- Find practitioners
- Download claim forms and plan booklet
- General inquiries

Coordination of Benefits

Benefits under two insurance plans can be co-ordinated to increase your coverage up to a total of 100%.

For example, if you have other coverage in place following payment under this plan, you can submit outstanding balances to the other plan for consideration.

Family Add-On

For an additional fee, you are able to add family members (spouse and/or dependents) to the plan.

Visit www.alumo.ca to complete the family application form by the required deadline. Please verify you have entered all information.

Opting Out

Upon providing proof of alternative coverage students may "opt-out" of the Health Plan at www.alumo.ca and receive a Health Plan refund.

Deadline Dates

- **September Start Students:**
September 30, 2026 at 4pm
- **January Start Students:**
January 31, 2027 at 4pm
- **May Start Students:**
May 31, 2027 at 4pm

Coverage Period

September Start Students: September 1 - August 31
January Start Students: January 1 - August 31
May Start Students : May 1 - August 31

Claims Submission

NEW FOR 2026-2027:

Your drug, dental, and extended health care claims are paid by Alumo.

PAY DIRECT - THE PHARMACIST/DENTIST WILL NEED TO KNOW:

Canada Life Policy: 181890

Drug Carrier: 34 (ASSURE)

Dental Carrier: 000034 (TELUS AdjudiCare)

Your Certificate ID is your Student ID
(without leading zeros or letters)



Underwritten by Canada Life
Administered by Alumo

Submit claims quickly and easily

Simply open the **Alumo Benefits App** on your web browser or mobile app and click the register button. Visit www.alumobenefitsapp.ca

Claim Inquiries

Contact Alumo
1-866-586-1010
Claims@alumo.ca

Extra support when you need it

For eligibility details, see alumo.ca

Mental Health & Wellness

Student Assistance Program

Powered by Dialogue

A student assistance program providing mental health and wellness services 24/7



Legal Protection

The Essentials



A consultation service for all your legal questions, and legal representation for disputes related to housing, employment, academic rights, and more

ALUMO



2026-2027

Student Insurance Plan

Full-time Students Only

Policy: 181890

Designed for the students of
St. Clair College

Questions?

Call Alumo
519-419-5724
or chat live at
www.alumo.ca.
Student ID required.



As a full-time registered student you are automatically covered for the benefits described herein.



ALUMO

Your Student Insurance Plan

→ As a full-time registered student you are automatically covered for the benefits described herein.

Deadline Dates

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Prescriptions:

- 80% coverage
- \$8.00 dispensing fee maximum
- \$5,000 maximum*

* Insulin Supplies (\$200 maximum per Insured per policy year)

* Hepatitis B vaccine (\$100 maximum per Insured per policy year)



Dental:

- Basic and Preventative: 100% co-insurance
- Minor Restorative: 75% co-insurance
- Major Restorative: 10% co-insurance
- Maximum of \$750



Extended Health Care:

- 100% of all eligible vision care claims are covered
- Vision: \$75 maximum for one eye exam
- Prescribed lenses and frames or contacts: \$150 maximum every 24 consecutive months



**Live Help
Messaging**

Have a question? Chat with a live member of the Alumo team.
Visit www.alumo.ca. Student ID # is required.

Please refer to the student insurance booklet available at www.alumo.ca for plan details such as eligible providers, required referrals, exclusions etc.